



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2025/B/6211908 Dated/दिनांक : 09-05-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण		
Bid End Date/Time/बिड बंद होने की तारीख/समय	23-05-2025 16:00:00	
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	23-05-2025 16:30:00	
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)	
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Tourism	
Department Name/विभाग का नाम	Department Of Tourism	
Organisation Name/संगठन का नाम	National Council For Hotel Management And Catering Technology (nchmct)	
Office Name/कार्यालय का नाम	Noida	
क्रेता ईमेल/Buyer Email	kumar.satish12@gov.in	
Item Category/मद केटेगरी	Catering service (Duration Based) - Both Veg & Non Veg; Breakfast; Buffet , Catering service (Duration Based) - Both Veg & Non Veg; Lunch; Buffet , Catering service (Duration Based) - Both Veg & Non Veg; Snacks/High Tea; Buffet , Catering service (Duration Based) - Both Veg & Non Veg; Dinner; Buffet , Catering service (Duration Based) - Both Veg & Non Veg; Breakfast; Special Buffet , Catering service (Duration Based) - Both Veg & Non Veg; Lunch; Special Buffet , Catering service (Duration Based) - Both Veg & Non Veg; Snacks/High Tea; Special Buffet , Catering service (Duration Based) - Both Veg & Non Veg; Dinner; Special Buffet	
Contract Period/अनुबंध अविध	1 Year(s)	
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	100 Lakh (s)	
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	4 Year (s)	
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छ्ट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes	
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes	

Bid Details/बिड विवरण		
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No	
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No	
Type of Bid∕बिंड का प्रकार	Two Packet Bid	
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days	
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation	
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वितीय दस्तावेज ब्रेकअप आवश्यक है	Yes	
Arbitration Clause	No	
Mediation Clause	No	

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	368500

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	14

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Director (A & F)

Noida, Department of Tourism, National Council for Hotel Management and Catering Technology (NCHMCT), Ministry of Tourism

(Director Admin And Finance)

MII Compliance/एमआईआई अन्पालन

MII Compliance/एमआईआई अनुपालन	Yes

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Scope of Work: 1746698130.pdf

This Bid is based on Quality & Cost Based Selelction (QCBS) . The technical qualification parameters are :-

Parameter Name	Max Marks	Cutoff Marks	Qualification Methodology Document
Bidder's Past Experience of having executed similar catering contracts of 1 year period of minimum annual contract value of Rs 50 Lakh.	15	5	<u>View File</u>
Bidder's Solvency Certificate	15	5	<u>View File</u>

Bidder's Average Annual Turnover during last 3 financial years (FY 2022-23, FY 2023-24 and FY 2024-25)	20	10	<u>View File</u>
Bidder's similar ongoing catering contract with Govt./Semi- Govt./PSUs/PSBs/Autonomous Bodies of the Govt./Public sector companies/Private sector organisation in Delhi-NCR.	20	10	<u>View File</u>
Technical Presentation	30	20	<u>View File</u>

Total Minimum Qualifying Marks for Technical Score: 50

QCBS Weightage(Technical:Financial):30:70

Presentation Venue:A-34, National Council For Hotel Management & Catering technology, Gautam Buddh nagar, Sector-62, Noida, UP-201309

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue	
20-05-2025 11:00:00	Assistant Director Studies, 1st Floor, National Council For Hotel Management & Catering technology, A-34, Block - A, Gautam Buddh nagar, Sector-62, Noida, UP-201309	

Catering Service (Duration Based) - Both Veg & Non Veg; Breakfast; Buffet (50)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Preparation	Both Veg & Non Veg	
Type of Spread	Breakfast	
Spread bifurcation Buffet		
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती /रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	50	Number of Service days during the contract period : 300

Catering Service (Duration Based) - Both Veg & Non Veg; Lunch; Buffet (50)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Preparation	Both Veg & Non Veg	
Type of Spread	Lunch	
Spread bifurcation Buffet		
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	50	Number of Service days during the contract period : 300

Catering Service (Duration Based) - Both Veg & Non Veg; Snacks/High Tea; Buffet (50)

Specification	Values
Core	
Type of Preparation	Both Veg & Non Veg

Specification	Values	
Type of Spread	Snacks/High Tea	
Spread bifurcation	Buffet	
Addon(s)/एडऑन		

Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	50	Number of Service days during the contract period : 300

Catering Service (Duration Based) - Both Veg & Non Veg; Dinner; Buffet (50)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Preparation	Both Veg & Non Veg	
Type of Spread	Dinner	
Spread bifurcation	Buffet	
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती /रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	50	Number of Service days during the contract period : 300

Catering Service (Duration Based) - Both Veg & Non Veg; Lunch; Buffet (70)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Preparation Both Veg & Non Veg		
Type of Spread	Lunch	
Spread bifurcation Buffet		
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	70	Number of Service days during the contract period : 200

Catering Service (Duration Based) - Both Veg & Non Veg; Breakfast; Special Buffet (60)

Specification	Values
Core	

Specification	Values	
Type of Preparation	Both Veg & Non Veg	
Type of Spread	Breakfast	
Spread bifurcation	Special Buffet	
Addon(s)/एडऑन		

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	60	Number of Service days during the contract period : 70

Catering Service (Duration Based) - Both Veg & Non Veg; Lunch; Special Buffet (60)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Preparation Both Veg & Non Veg		
Type of Spread	Lunch	
Spread bifurcation Special Buffet		
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	60	Number of Service days during the contract period : 70

Catering Service (Duration Based) - Both Veg & Non Veg; Snacks/High Tea; Special Buffet (60)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Preparation	Both Veg & Non Veg	
Type of Spread	Snacks/High Tea Special Buffet	
Spread bifurcation		
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	60	Number of Service days during the contract period : 70

Catering Service (Duration Based) - Both Veg & Non Veg; Dinner; Special Buffet (60)

Specification		Values	
Cor	re		

Specification	Values	
Type of Preparation	Both Veg & Non Veg	
Type of Spread	Dinner	
Spread bifurcation	Special Buffet	
Addon(s)/एडऑन		

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

	परेषिती /रिपोर्टिंग Address/पता		Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता	
1		Satish Kumar	201309,A-34, SECTOR-62, NOIDA	60	 Number of Service days during the contract period : 70

Catering Service (Duration Based) - Both Veg & Non Veg; Lunch; Special Buffet (200)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Preparation	Both Veg & Non Veg	
Type of Spread	Lunch	
Spread bifurcation	Special Buffet	
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	200	Number of Service days during the contract period : 2

Catering Service (Duration Based) - Both Veg & Non Veg; Breakfast; Special Buffet (20)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values		
Core			
Type of Preparation	Both Veg & Non Veg		
Type of Spread	Breakfast		
Spread bifurcation	Special Buffet		
Addon(s)/एडऑन			

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	20	 Number of Service days during the contract period : 30

Catering Service (Duration Based) - Both Veg & Non Veg; Lunch; Special Buffet (20)

Specification	Values
Core	
Type of Preparation	Both Veg & Non Veg

Specification	Values	
Type of Spread	Lunch	
Spread bifurcation	Special Buffet	
Addon(s)/एडऑन		

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No सं	 Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	20	Number of Service days during the contract period : 30

Catering Service (Duration Based) - Both Veg & Non Veg; Snacks/High Tea; Special Buffet (20)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Preparation	Both Veg & Non Veg	
Type of Spread	Snacks/High Tea	
Spread bifurcation	Special Buffet	
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	20	Number of Service days during the contract period : 30

Catering Service (Duration Based) - Both Veg & Non Veg; Dinner; Special Buffet (20)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values			
Core				
Type of Preparation	Both Veg & Non Veg			
Type of Spread	Dinner			
Spread bifurcation	Special Buffet			
Addon(s)/एडऑन				

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of Thali/Packet/ Plate required per Day	Additional Requirement/अतिरिक्त आवश्यकता
1	Satish Kumar	201309,A-34, SECTOR-62, NOIDA	20	Number of Service days during the contract period : 30

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised

quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Pre-Bid meeting is scheduled on 20.05.2025 at A-34, NCHMCT, Gautam Buddh Nagar, Sector-62, Noida, UP -201309.

Bidders has to submit the EMD & PG Payment online through RTGS / internet banking in

Beneficiary name - NCHMCT

Account No. - 2886101000127

IFSC Code - CNRB0002886

Bank Name - CANARA BANK

Branch address - Sector-63, Noida

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3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

4. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

NCHMCT Account No. 2886101000127 IFSC Code CNRB0002886 Bank Name CANARA BANK

Branch address

Sector-63, Noida

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.

- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the <u>General Terms and Conditions/सामान्य नियम और शर्त</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्ते is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---